



Group Ticket Sales

Thank you for choosing Virginia Zoo for your outing. We're looking forward to hosting your group and sincerely hope you will enjoy your time spent at the Zoo. Enclosed is the Group Order form.

No less than **ten days before** your group's visit, please fill out the Group Order form and return it either by fax, mail or e-mail.

Group Rate: Groups with a minimum of 20 paying guests visiting Virginia Zoo as a group receive our group discount rate. The group rate can not be combined with coupons or any other discount and is not valid for special events.

Payment: The Virginia Zoo accepts **Cash, VISA, MASTERCARD, or Business Check** made payable to: **CITY OF NORFOLK TREASURER (personal checks will not be accepted)**. Payment must be made by one person and by only one method. If paying by cash, use cash (not coins) to avoid delays.

Cancellations, Refunds and Rain Checks: The Virginia Zoo is an all-weather Zoo. There are no refunds due to animal visibility or weather conditions. Special circumstances, including extremes in weather conditions, construction, births, feeding and veterinary procedures may require that certain animals be removed from public viewing to ensure the best possible care.

Chaperones: The Zoo requires one adult chaperone for every 10 children regardless of age. Chaperones must stay with the children during the entire zoo visit and monitor the groups conduct at all times.

Protect and Respect: For the safety of our animals, no outside food or drinks, except when medically necessary, are permitted in the Zoo. Bag lunches can be prepared by our African Village Restaurant for the date of your visit. For details and pricing please contact catering in advance (757) 441-2374 ext. 240. Please do not feed the animals, except at the designated feeding station in the barn yard. All of the Zoo's animals need special diets to stay healthy and the wrong food can make them sick.

Zoo Train: The Zoo train is a 12 minute tour around the interior of the Zoo. The cost is \$2 per person. Group Train reservations can be made at the ticket booth on the day of your visit. We accept cash, Visa, MasterCard and business checks. **Please prepare a separate check made payable to VIRGINIA ZOOLOGICAL SOCIETY** for the purchase of train tokens.



Group Order Form

Order Date: _____ Date of Visit: _____ Pick Up Date: _____

Organization (if applicable): _____

Contact Person: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone Number*: _____ Fax: _____

Email Address*: _____

**Please provide a current email address or phone number to receive your order confirmation.*

Ticket Information	Quantity	Cost Per Ticket	Total Price
Number of Group Adults (12 yrs & up)		at \$10.00 (Reg. \$11.00)	= \$
Number of Group Seniors (62+)		at \$9.00 (Reg. \$10.00)	= \$
Number of Group children (2 yrs- 11 yrs)		at \$8.00 (Reg. \$9.00)	= \$
Number of Children under 2		FREE	FREE

TOTAL DUE \$ _____

Methods of payment:

<input type="checkbox"/>	Cash
<input type="checkbox"/>	Check (Payable to City Treasurer Norfolk)
<input type="checkbox"/>	Credit Card (Please complete information below)

Visa
 MasterCard
 V-Code (last 3 on back of the card) : _____

Card Number _____ Exp. Date _____ Signature _____

Mailing Address:
 Virginia Zoo
 Attn: Group Ticket Sales
 3500 Granby St.
 Norfolk, VA 23504
 Fax: 757-441-5408

ZOO OFFICE ONLY
Date Order Received _____
Date Order Confirmed _____
FOP: Check / CC / Cash _____
Processed By _____

The group discount cannot be combined with any other discount or used for special events tickets. Groups must have a minimum of 1 adult for every 10 children.

For more information about Group Discount Tickets, or confirmation of sales, please call (757) 441-2374, ext. 251.