



## Group Ticket Sales

**Thank you** for choosing the Virginia Zoo for your outing. We're looking forward to hosting your group and sincerely hope you will enjoy your time spent at the Zoo. Enclosed is the Group Ticket Order form.

No less than **ten days before** your group's visit, please fill out the Group Order form and return it either by fax, mail or e-mail.

**Group Rate:** Groups with a minimum of 20 paying guests visiting the Virginia Zoo as a group receive our group discount rate. The group rate cannot be combined with coupons or any other discount and is not valid for special events.

**Payment:** The Virginia Zoo accepts **Cash, VISA, MASTERCARD, or Business Check** made payable to: **CITY OF NORFOLK TREASURER (personal checks will not be accepted)**. Payment must be made by one person and by only one method. If paying by cash, use cash (not coins) to avoid delays.

**Cancellations, Refunds and Rain Checks:** The Virginia Zoo is an all-weather Zoo. There are no refunds due to animal visibility or weather conditions. Special circumstances, including extremes in weather conditions, construction, births, feeding and veterinary procedures may require that certain animals be removed from public viewing to ensure the best possible care.

**Chaperones:** The Zoo requires one adult chaperone for every 10 children regardless of age. Chaperones must stay with the children during the entire zoo visit and monitor the group's conduct at all times.

**Protect and Respect:** For the safety of our animals, no outside food or drinks, except when medically necessary, are permitted in the Zoo. Please do not feed the animals, except at the designated feeding station in the barnyard. All of the Zoo's animals need special diets to stay healthy and the wrong food can make them sick.

**Zoo Train:** The Zoo train is a 12 minute tour around the interior of the zoo. The cost is \$2 per person. Group Train reservations can be made at the ticket booth on the day of your visit. We accept cash, Visa, MasterCard and business checks. **Please prepare a separate check made payable to VIRGINIA ZOOLOGICAL SOCIETY** for the purchase of train tokens.



## Group Order Form

Order Date: \_\_\_\_\_ Date of Visit: \_\_\_\_\_ Pick Up Date: \_\_\_\_\_

Organization (if applicable): \_\_\_\_\_

Contact Person: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone Number\*: \_\_\_\_\_ Fax: \_\_\_\_\_

Email Address\*: \_\_\_\_\_

*\*Please provide a current email address or phone number to receive your order confirmation.*

Ticket Information	Quantity	Cost Per Ticket	Total Price
Number of Group Adults (12 yrs & up)		at \$7.00 (Reg. \$8.00)	= \$
Number of Group Seniors (62+)		at \$6.00 (Reg. \$7.00)	= \$
Number of Group Children (2 yrs- 11 yrs)		at \$5.00 (Reg. \$6.00)	= \$
Number of Children under 2		<b>FREE</b>	<b>FREE</b>

**TOTAL DUE \$** \_\_\_\_\_

**Methods of payment:**

<input type="checkbox"/>	Cash
<input type="checkbox"/>	Check (Payable to City Treasurer Norfolk)
<input type="checkbox"/>	Credit Card (Please complete information below)

Visa    
  MasterCard    
 V-Code (last 3 on back of the card) : \_\_\_\_\_

\_\_\_\_\_ Card Number    
 \_\_\_\_\_ Exp. Date    
 \_\_\_\_\_ Signature

**Mailing Address:**  
 Virginia Zoo  
 Attn: Group Ticket Sales  
 3500 Granby St.  
 Norfolk, VA 23504  
 Fax: 757-441-5408

ZOO OFFICE ONLY
Date Order Received _____
Date Order Confirmed _____
FOP: Check / CC / Cash _____
Processed By _____

The group discount cannot be combined with any other discount or used for special events tickets. Groups must have a minimum of 1 adult for every 10 children.

For more information about Group Discount Tickets, or confirmation of sales, please call (757) 441-2374, ext. 251.